



25 Credit & Collection Management Tools, Tips, and Techniques

Upcoming Webinar

Presenter: Michael Dennis

February 15, 2023
9:00 – 10:00 AM CDT

Attendance Fee:

- \$65 for MSCCM Members
- \$79 for Non-Members

Each phone line will be charged a fee to join the program. Unlimited attendees calling from a single connection will be charged just one fee. Discounts given for 5 plus lines joining the Webinar. Call BCMA/WCA for details.

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As the name suggests, in this program we will examine and discuss the top 25 Credit & Collection Management Tools, Tips, and Techniques that will help credit and collection professionals, irrespective of their experiences, to be more effective, and more efficient.

This interactive program, will help credit professionals work smarter, not harder --- and focus on situations, issues, and problems that matter to them and to senior management.

Meet your Speaker: *Michael Dennis* is a consultant with more than twenty years' experience as a credit manager working for companies including McKesson, Black and Decker, Jorgensen Steel Company and American Hospital Supply. He authored or co-authored seven books including: "Credit and Collection Handbook", "Credit and Collection Forms and Procedures Manual", and "The Credit and Collection Manager's Concise Desk Reference." Michael has an MBA from Pepperdine University. He holds the CBF, CCP, and CPC. Certifications. Michael has been honored as Credit Executive of the Year by both CMA California and by BCMA.

WEBINAR REGISTRATION

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